



TigerClaw Hidden Fastening Systems – Guarantee of Performance

FastenMaster® fully guarantees the structural performance of our TigerClaw Hidden Fastening Systems for the life of the project when installed and maintained according to our instructions and those of the board manufacturers. The proper TigerClaw components should be chosen based on the general application description found on the packaging (listed below) and cross referenced against the most recent TigerClaw Compatibility Guide available on our website:

- TC-1 and TC-2: Softwood Decking including Pressure Treated, Cedar or Redwood Decking
- TC-3: Square Edged Mahogany, Composite and PVC Decking
- TC-4: Exotic Hardwood and Ipe Decking up to 4" in Width Decking
- TC-G: Grooved 5/4" Thick Mahogany, Ipe and Composite Decking
- TC-120: Grooved 3/4" Thick Mahogany and Ipe Decking

Fasteners, either provided with the Tiger Claw clips or purchased separately from FastenMaster, should be chosen based on the compatibility with the application:

- #8 x 2" Stainless Steel Screw – for use with TC-1 and TC-2 clips installed by hand
- #8 x 1-5/8" Stainless Steel Screw – for TC-3, TC-4 and TC-G clips installed by hand
- #8 x 1-5/8" Coated Carbon Steel Screw/Nail – for TC-3, TC-4 and TC-G clips installed by nail gun
(not recommended for use near salt water or applications exposed to chlorine)
- #8 x 1-5/8" Coated Stainless Steel Screw/ Nail – for TC-3, TC-4 and TC-G clips installed by nail gun

FastenMaster guarantees the following under this agreement:

- The clip, screws, and driver bits are free of defects that would either hinder installation or create a post-installation product failure
- The connection between clip, fastener, and board will not loosen under normal use once installed
- Gapping between deck board edges will remain consistent after installation
- The clip and fastener will not corrode in pressure treated wood or decking materials* (see additional notes regarding corrosion)

This warranty provides for the full replacement of the TigerClaw product where the fasteners fail to perform either during installation or over the life of the project. This warranty covers only the cost of the product affected and does not include building materials such as decking, framing and accessories or labor.

The claim process may require one or more of the following prior to resolution: proof-of-purchase, a detailed description of the application and failure type, pictures and samples of the problem fasteners. In some cases, a site visit may be required to inspect the installation prior to settlement.

Claims shall be made within 60 days of discovery in writing to <https://www.fastenmaster.com/support.html> or by contacting FastenMaster Technical Support at 1-800-518-3569. Where claims are the result of installation difficulties not brought to the attention of FastenMaster for remedy or mitigation during installation, this warranty does not apply.

**Additional Corrosion Notes: Pressure treating chemicals evaluated as of July 1, 2018. Chemicals and/or the pressure treatment procedures introduced after this date subject to review. Corrosion defined as mechanical degradation such as thinning or fracturing of the of the base material. Cosmetic changes to the surface coating such as discoloration or removal of coating are not covered by this agreement.*